

**WARRANTY BULLETIN**

Reliance  
**SUBMERSIBLE MOTOR**  
 Five Year Warranty

1. Reliance Tandem Seal Submersible Motor is warranted for a period of five years from date of shipments to the Original Buyer, to be free from defects in material and workmanship and to conform to any applicable drawings and specifications approved by Reliance.

2. The five year warranty is prorated as shown below:

Parts will be replaced within the time period noted and Buyer will be invoiced at the percentage rate noted with price in effect at time of shipment.

NOTE: Seals and bearings are considered maintenance items and are only warranted for 1 year in service or 18 months from date of shipment to the Original Buyer.

<u>Months from date of shipment to Original Buyer</u>			
0-18	19-31	32-45	46-60
0%	25%	50%	75%

3. If within this period Reliance receives from the Original Buyer written notice of any alleged defect in any such apparatus and, if the apparatus is found not to be in conformity with this warranty (the Buyer having provided Reliance a reasonable opportunity to perform any appropriate test thereon) Reliance will, at its option and expense, either repair the same or supply a replacement therefore.
4. Reliance, under either option, shall have the right to require the Original Buyer to deliver the apparatus for this purpose to a designated service center and the Original Buyer shall pay all charges for inbound and outbound transportation, removal and reinstallation of pump if required. Reliance shall pay only the direct and actual cost of apparatus repair or replacement as provided above.
5. Labor charges for in-warranty repairs performed by Reliance or its designated Service Center shall be assumed by Reliance if the repair is completed within 18 months from date of shipment to Original Buyer.
6. On repaired motors, the warranty period shall be the residual of the Original motor supplied.
7. The Tandem Seal Submersible Motor has a double seal with a moisture detection system. The warranty, 1 year in service or 18 months from date of shipment of the Original Buyer, shall cover the cost of replacement of the outer seal. In the event of failure of the inner seal

and the moisture detection system is connected, Reliance shall be responsible for the cost of the replacement of the outer seal only. All other labor and material cost shall be borne by the user.

In the event the moisture detection system is not connected, the Warranty is void.

In applications for continuous in air submersible motors, the outer seal must be run in a wet condition.

8. The Tandem Seal Submersible Motor has motor winding thermostats. The thermostats must be connected per local, state, and/or the National Electric Code.

In the event the motor winding thermostats are not connected, the Warranty is void.

9. Motors destined for long term storage shall be stored in accordance to Reliance suggested Service Bulletins. Any damage to the motor due to improper storage shall void this warranty.
10. The above warranty is in lieu of all other warranties whether expressed, implied or statutory, including implied warranties of merchantability or fitness for a particular use, or performance or application warranties and extend only to customers purchasing from seller or its appointed distributor. In no event shall the Company be liable for special or consequential damages, or for any other loss, damage or expense of any kind, including loss of profits, arising in connection with this agreement or with the use of or inability to use the services furnished under this agreement.
11. No employee, agent, dealer or other person is authorized to give any warranties on behalf of Reliance nor to assume for Reliance any other liability in connection with any of its Products, unless otherwise agreed in writing by Reliance headquarters.

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